

**From:** 'ASMI'  
**Sent:** Tuesday, 16 June 2020 5:12 PM  
**To:** 'ASMI'  
**Cc:**  
**Subject:** MOM's note to employers on clearance of dormitories for work and the AccessCode feature on SGWorkPass  
**Attachments:** Annex - AccessCode conditions.pdf



## CIRCULAR TO MEMBERS

16 June 2020

Dear ASMI Members

Please see below the message which the Ministry of Manpower (MOM) will like our help to convey to all employers regarding the clearance of dormitories for work.

Best Regards  
ASMI Secretariat

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Dear Employers,

### **Important to ensure dorm cleared before workers go to work**

In the coming months, the Inter-agency Task Force is systematically and progressively clearing all remaining dormitories. This requires all migrant workers in the dormitory or blocks within the dormitory to be cleared of COVID-19 (i.e. tested negative or have recovered from COVID-19), before workers can return to work. It is an important step to ensure that we manage the situation well and prevent the spread of COVID-19 to the general community.

To further prevent a re-emergence of COVID-19 cases in dormitories, even after all workers in the dormitory/block are assessed to be clear of COVID infections, safe living measures need to be implemented. These measures require the support of all stakeholders – dormitory operators, employers, migrant workers. Once the measures are in place, approval will be granted for workers to resume work (details can be found [here](#)).

You can refer to the [MOM website](#) for the latest list of COVID-cleared dormitories and check if all conditions have been met for workers to leave the dormitory for work.

### **Check the AccessCode on “Approved to work” status**

When the dormitory has met all conditions for workers to leave the dormitory for work, employers can use SGWorkPass to scan the QR code on their workers’ work pass to check the AccessCode for their individual work status. Only workers with “Green” status can leave their dormitory for work.

We would like to share some of the common concerns that employers have feedback on the AccessCode:

Workers’ SGWorkPass showing “Grey” status even though they were previously permitted to work during Circuit Breaker period. Affected employers with workers in construction sector accounts should apply to the Building and Construction Authority for approvals to ensure that they meet the COVID-Safe restart criteria. Upon approval, it will take about one to two days for the AccessCode to be updated. Companies may email to [BCA\\_SafeWorkForce@bca.gov.sg](mailto:BCA_SafeWorkForce@bca.gov.sg) if you need further assistance. For other sectors, employers can refer to <https://covid.gobusiness.gov.sg/permittedlist/> to check if they are permitted to operate and email [covid\\_gobusiness@mti.gov.sg](mailto:covid_gobusiness@mti.gov.sg) if you have further enquiries.

Workers’ SGWorkPass showing a “Red” status, even though they are permitted to work. These are mainly due to address errors or because workers have not downloaded the three mobile applications (i.e. FWMOMCare, TraceTogether and SGWorkPass). Employers will need to update their workers’ residential addresses through the Online Foreign Worker Address Service (OFWAS) for Work Permit holders and EP Online for Employment Pass and S Pass holders. Workers will need to download the three mobile applications and update their mobile numbers, as well as health status and location daily, on the FWMOMCare mobile application. It will take about one to two days for the AccessCode to be updated.

You and your workers can visit the MOM website for more information on resolving these issues. You can refer to the [attached](#) for the list of conditions behind a “Green”, “Grey” or “Red” status on AccessCode.

### **Mobile application user guides for foreign workers**

We have developed user guides (accessible via the below links) to teach foreign workers on how to download and use the three mobile applications. You can share these with your workers and guide them to download and use the mobile applications. This is important to keep your workers and workplaces safe.

#### **FWMOMCare**

[https://youtu.be/bkLUI3ma\\_lw](https://youtu.be/bkLUI3ma_lw)

#### **SGWorkPass**

<https://youtu.be/G2geb0EAeKw>

#### **TraceTogether**

<https://youtu.be/pD9HAjIS5DU>

Thank you.

**MINISTRY OF MANPOWER**

## Annex

### AccessCode Conditions for Migrant Workers (as of 1 June)

	Health Status	Work Status	Residence Status
Green	<ul style="list-style-type: none"><li>• Recovered</li><li>• Tested negative</li><li>• Not on quarantine order</li><li>• Not on Stay-Home Notice</li><li>• Reported daily health status using FWMOMCare mobile application</li><li>• Downloaded latest version of TraceTogether mobile application</li></ul>	<ul style="list-style-type: none"><li>• Employer and worker approved to resume work</li></ul>	<ul style="list-style-type: none"><li>• Stay in cleared block or cleared dormitory</li><li>• Stay in private residential property and HDB flats</li><li>• Updated location and mobile numbers using FWMOMCare mobile application</li></ul>
Grey	Not applicable	<ul style="list-style-type: none"><li>• Employer and worker not approved to resume work</li></ul>	Not applicable
Red	Conditions not met	<ul style="list-style-type: none"><li>• Employer and worker approved to resume work</li></ul>	Conditions not met